

REKAP PENGADUAN  
RSUD KOTA MAL

| No                      | MEDIA PENGADUAN               |     |     |     |
|-------------------------|-------------------------------|-----|-----|-----|
|                         |                               | JAN | FEB | MAR |
| 1                       | SPAN LAPORI                   | -   | -   | -   |
| 2                       | Kotak Saran                   | -   | -   | -   |
| 3                       | Google Review                 | 1   | 1   | 1   |
| 4                       | Form Pengaduan                | 3   | 2   | 2   |
| 5                       | Whatsapp Pengaduan            | -   | -   | -   |
| 6                       | Pengaduan Langsung            | 1   | -   | -   |
| 7                       | Direct Message (DM) Instagram | 1   | -   | -   |
| 8                       | Twitter                       | -   | -   | -   |
| 9                       | Facebook                      | -   | -   | -   |
| JUMLAH PENGADUAN        |                               | 6   | 3   | 3   |
| PENGADUAN BELUM SELESAI |                               | 0   | 0   | 0   |
| PENGADUAN SELESAI       |                               | 6   | 3   | 3   |

Ka Subbag Tata Usaha  
RSUD KOTA MALANG,  
RSUD  
IDHA ERFININGSIH, S.E.  
NIP. 19660404 198703 2 014  
DINAS KESEHATAN \* PEMERINTAH  
RSUD KOTA MALANG

AN MASYARAKAT  
ANG TAHUN 2022

| BULAN |     |     |     |     |     |     |     |     |   |   |   |
|-------|-----|-----|-----|-----|-----|-----|-----|-----|---|---|---|
| APR   | MEI | JUN | JUL | AGS | SEP | OKT | NOV | DES |   |   |   |
| -     | -   | -   | -   | -   | -   | -   | -   | -   | - | - | - |
| -     | -   | -   | -   | -   | -   | 1   | -   | -   | - | - | - |
| 2     | 5   | 4   | 2   | 4   | 6   | 2   | 5   | 3   |   |   |   |
| -     | -   | 2   | 1   | -   | -   | -   | 1   | -   |   |   |   |
| -     | -   | -   | -   | -   | -   | 1   | -   | -   |   |   |   |
| -     | -   | -   | -   | -   | -   | -   | -   | -   |   |   |   |
| -     | -   | -   | -   | -   | -   | -   | -   | -   |   |   |   |
| 1     | -   | -   | -   | -   | -   | -   | -   | 1   |   |   |   |
| -     | -   | -   | -   | -   | -   | -   | -   | -   |   |   |   |
| -     | -   | -   | -   | -   | -   | -   | -   | -   |   |   |   |
| 3     | 5   | 6   | 3   | 4   | 6   | 4   | 6   | 4   |   |   |   |
| 0     | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   |   |   |   |
| 3     | 5   | 6   | 3   | 4   | 6   | 4   | 6   | 4   |   |   |   |

Malang, 30 Desember 2022  
Pengelola Pengaduan Publik,



**RIZKA RAMADHANIA AINUNNISA, ST.**

NRP. 3573201706 151